



Self-supervision monitoring 2025



Observations and measures Q1 2025

Discussed by the management group on 20 May 2025

Observations	Corrective measure
<p>The number of fire risk notifications has increased as expected since the entry into effect of the amended Rescue Act on 1 January 2024. The number of notifications is expected to remain elevated or continue to increase.</p>	<p>Measures in progress to arrange additional resources.</p>
<p>Rescue operations do not achieve all of the target times set for operational readiness (as previously reported).</p>	<p>The operational readiness of rescue operations will be developed in accordance with the City of Helsinki's rescue service development plan through the following measures (10-year plan):</p> <ol style="list-style-type: none">1. Building rescue stations and starting their operations2. Starting light unit operations in a staggered manner in areas where a new rescue station is built3. Once permanent rescue stations have started their operations, placing light units in areas where service-level improvements are still needed.4. Developing the operational conditions for rescue operations in a complex urban environment
<p>Occasional delays in rescue services' mission briefings.</p>	<p>The situation is under regular monitoring and reminders are issued about any deficiencies/delays in the briefings.</p>



Observations and measures Q2 2025

Discussed by the management group on 19 August 2025

Observations	Corrective measure
<p>The number of periodic fire inspections carried out is below the planned target rate for the year.</p> <p>Q2/2025 performance is 84% of the target rate (356 completed out of 425 planned inspections).</p> <p>This deviation is due to internal job rotation and the need to allocate resources to other accident prevention activities as a result of an increased demand for services.</p>	<p>The resourcing and organisation of risk management services in relation to the increased demand for services will be evaluated. The need for additional resources will be assessed and the necessary measures will be employed on the basis of the assessment.</p> <p>Practices for planning, monitoring and managing service production will be developed.</p>
<p>During H1/2025, some fires that exceeded the investigation threshold were not investigated by fire investigation. The deviation is due to a staff shortage in fire investigation resources caused by internal job rotation.</p>	<p>The resource gap has been filled by recruiting new staff internally for fire investigation tasks. The orientation of new fire investigators is still ongoing. The resource gap has not been completely eliminated as of yet, but measures are underway to do so. In practice, the effects of these measures will start to manifest in 2026.</p>
<p>The human resources allocated to rescue operations have been adequate during the monitoring period.</p>	
<p>Challenges remain in the operational readiness of rescue services in some areas, although the median response time is less than six minutes.</p> <p>The start of operations at the Vuosaari key unit station will be delayed from the planned early autumn to December 2025 due to delays with building permit issues.</p>	<p>Long-term remedies will be promoted. More detailed measures have been recorded in the report on Q1.</p>
<p>During the monitoring period, no anomalies that were estimated to have an impact on the end result of the operation were detected in rescue operations.</p>	