



Helsinki Rescue Department Self- Supervision Monitoring Report 2024

The published report is supplemented in accordance with the monitoring cycle every quarter.



Observations and measures Q1 2024

Discussed by the management group on 22 May 2024

Observations	Corrective measure
<p>The service production for accident prevention is behind the planned realisation rate in terms of safety points and the regular fire inspections of primary sites. The reason for this is the lack of resources in the service production due to high staff turnover.</p> <ul style="list-style-type: none">• Regular fire inspections (primary sites): In Q1/2024, 90.4% of the target was realised.• Safety points: In Q1/2024, 94.1% of the target was realised.	<p>We will remedy the lack of resources as soon as possible. We will develop measures for proactive recruitment.</p>
<p>Rescue operations still do not achieve all of the target times set for operational readiness (previously made observation still valid).</p>	<p>The detailed corrective measures are recorded in the monitoring report of 2023.</p> <p>The City of Helsinki Rescue Services have submitted a first report on the matter regarding the fulfilment of the primary obligation (report from 2022). Based on the review, the first part of the primary obligation was fulfilled as required, and the Regional State Administrative Agency will not impose the first part of the fine. The City of Helsinki Rescue Services have submitted a second report on the matter regarding the fulfilment of the primary obligation (report from 2023). As for this, a review will be carried out in the beginning of 2025.</p>



Observations and measures Q2 2024

Processed by the management group on 21 August 2024

Observations	Corrective measure
<p>Statutory accident prevention services will be realised as planned. The service provision for accident prevention is still behind our target realisation rate in terms of the realisation of safety points and the regular fire inspections of primary sites. The reason for this is the lack of resources in the service production due to high staff turnover.</p> <ul style="list-style-type: none">• Regular fire inspections (primary sites): In Q1–Q2/2024, 83.4% of the target was realised.• Safety points: In Q1–Q2/2024, 94.7% of the target was realised.	<p>Corrective measures identified in Q1 are in progress, but the planned target speed will not be reached.</p>
<p>Rescue operations still do not achieve all of the target times set for operational readiness (previously made observation still valid).</p>	<p>The updated corrective measures are recorded in the monitoring report of 2023. Reporting obligations and their realisation reported in 2024 Q1.</p>
<p>Delivery delays in some rescue services equipment procurements. The delays will slow down the deployment of new capabilities, but not threaten the realisation of service production.</p>	<p>The procurement process will be developed so that more time is reserved for similar future procurements and potential delayed deliveries are accounted for in our own operations.</p>



Observations and measures Q3 2024

Discussed by the management group on 20 November 2024

Observations	Corrective measure
Statutory accident prevention services will be realised as planned. The service provision for accident prevention is still behind our target realisation rate in terms of the realisation of safety points and the regular fire inspections of primary sites. The reason for this is a lack of resources in service provision due to high staff turnover.	Corrective measures reported already in Q1. Recruitments to fill the staff shortage will take place at the turn of 2024 and 2025.
There is a deviation in the self-assessment of fire safety in residential buildings. The postal service has not performed as agreed.	An explanation has been requested and received from the postal service. This led to a decision to change the service provider. Preparations for the tendering process are underway. The 2024 round of self-assessments to remedy the situation is being scheduled and planned and is expected to be carried out in 2025.
Rescue operations still do not achieve all of the target times set for operational readiness (previously made observation still valid).	The updated corrective measures are recorded in the monitoring report of 2023. Reporting obligations and their realisation reported in 2024 Q1.



Observations and measures Q4 2024

Discussed by the management group on 11 February 2025

Observations	Corrective measure
<p>Statutory accident prevention services were provided as planned. The targets set for accident prevention services' own service provision were not met. The reason was lack of resources in service provision due to staff turnover and internal rotation.</p> <ul style="list-style-type: none">• In terms of safety points, we fell approximately 20% short of the target.• In terms of periodic supervision, we fell approximately 30% short.	<p>Measures have been taken to address personnel resource allocation, and the objectives of the accident prevention plan have been reviewed in relation to available resources and the timetables of training courses.</p>
<p>We did not reach the planned number of civil defence training days for City staff. A planning error was identified in the plan. The objective was unrealistic in relation to the implementation plan.</p>	<p>The objectives of the training plan have been reviewed in relation to available resources and the timetables of training courses.</p>
<p>There is a deviation in the self-assessment of fire safety in residential buildings. The postal service has not performed as agreed. The deviation was identified and reported and measures were initiated already in Q3/2024.</p>	<p>The self-assessment round that was not carried out in 2024 due to the deviation will be carried out in 2025.</p>



Observations and measures Q4 2024

Discussed by the management group on 11 February 2025

Observations	Corrective measure
<p>Rescue operations still do not achieve all of the target times set for operational readiness (previously made observation still valid).</p>	<ul style="list-style-type: none">• The operational readiness of rescue operations will be developed in accordance with the City of Helsinki's rescue service development plan (10-year plan):<ol style="list-style-type: none">1. Building rescue stations and starting their operations<ul style="list-style-type: none">• The new Kontula rescue station was handed over to the Rescue Department as planned at the end of 2024. Operations at the station commenced in early 2025.2. Starting light unit operations in a staggered manner in areas where a new rescue station is built<ol style="list-style-type: none">1. Planning of the Vuosaari key unit station started, with plans to be ready for the commencement of operations during Q3 2025.3. Once permanent rescue stations have started their operations, placing light units in areas where service level improvements are still needed.4. Developing the operational conditions for rescue operations in a complex urban environment in cooperation with the City• National level corrective measures:<ul style="list-style-type: none">• Simultaneously with Helsinki City Rescue Department's own development measures, resolving the following national challenges will support the rectification of the shortcoming detected:<ol style="list-style-type: none">1. Ensuring that rescue services have sufficient funding2. Developing the rescue operation readiness planning instructions in a more realistic manner to respond to actual average accident threats and damage caused by accidents.• The City of Helsinki aims to contribute to resolving these national challenges in a manner that will support a positive development of the operational readiness of rescue operations in Helsinki.



Observations and measures Q4 2024

Discussed by the management group on 11 February 2025

Observations	Corrective measure
The breakdown of tankers and renovations resulting from the replacement of fire foams have challenged readiness.	In addition to our own equipment, we have relied on the equipment and readiness of contract fire brigades.
The Rescue Department's recruitments have been successful and there has been a good number of qualified applicants.	Positive observation, no corrective measures required
Winter oil spill response readiness has been developed, as a result of which capabilities for response measures are better than before.	Positive observation, no corrective measures required